



Zoomo Canada - Terms & Conditions

Sale Price: \$999 CAD + applicable taxes

Applicable Taxes (13% HST): \$129.87 CAD

Total Price Payable: \$1,128.87 CAD

1. Final Sale

1.1. The Customer acknowledges and agrees that all sales of certified refurbished bicycles are **final**.

1.2. No returns, refunds, or exchanges shall be permitted after the completion of the transaction, except as expressly provided under the Limited Warranty set out below.

2. Limited Warranty

2.1. Zoomo provides the Customer with a **three (3) month limited express warranty** beginning on the Date of Sale.

2.2. The Limited Warranty covers only those parts, labor, and conditions expressly set forth in the **Zoomo Limited Warranty Document**, which the Customer acknowledges receiving at the time of sale.

2.3. Except as expressly provided in the Limited Warranty Document, **no other warranties, representations, or conditions, express or implied (including merchantability or fitness for a particular purpose), are made or shall apply** to the bicycle, to the fullest extent permitted by law.

2.4. All warranty claims must be submitted strictly in accordance with the procedures described in the Limited Warranty Document.



3. Condition of Product

3.1. The Customer acknowledges that the bicycle sold under this Agreement is **certified refurbished**.

3.2. The Customer further acknowledges that:

- (a) The bicycle has undergone inspection, servicing, and testing by Zoomo prior to sale.
- (b) The Customer has had the opportunity to inspect and test the bicycle prior to purchase.
- (c) The bicycle is accepted in its certified refurbished condition as of the Date of Sale.

4. Taxes and Payment

4.1. The Sale Price is exclusive of all applicable federal, provincial, and municipal sales taxes, duties, and fees, which shall be added to the invoice and paid by the Customer.

4.2. Payment of the Sale Price and applicable taxes must be made **in full and in cleared funds** prior to delivery or release of the bicycle to the Customer.

5. Entire Agreement

5.1. This Agreement, together with the Limited Warranty Document, constitutes the **entire agreement** between Zoomo and the Customer regarding the purchase of the bicycle.

5.2. No amendment, modification, or waiver of any provision of this Agreement shall be valid unless made in writing and signed by both parties.

6. Governing Law



6.1. This Agreement shall be governed by and construed in accordance with the laws of the Province of Ontario and the federal laws of Canada applicable therein.

6.2. Any disputes arising under this Agreement shall be subject to the exclusive jurisdiction of the courts located in Ontario.

Acknowledgment & Acceptance

By signing below, the Customer acknowledges and confirms that they:

- Have read and understood the terms of this Agreement;
- Accept that this purchase is a **final sale**; and
- Have received and reviewed a copy of the Zoomo Limited Warranty Document.

Zoomo Pty Ltd

3-Month Limited Warranty Coverage for Certified Refurbished (Zoomo Zero)

Limited Warranty Terms and Conditions:

This 3-month warranty provides coverage for defects in its electrical components for the original purchaser of this **USED** Zoomo Zero. The warranty starts on the date of purchase and is valid for a period of three (3) months. It covers repairs or replacements of parts found to be defective under normal use and maintenance, subject to the terms and conditions outlined below. To the maximum extent permitted by law, there are no other warranties provided with your Zoomo Zero. Zoomo explicitly disclaims any implied warranties, other than those required by law.

1. Coverage: The Limited Warranty covers the following parts:

- **Frame and Fork:** Manufacturing defects in the frame and fork structure.
- **Motor:** Defects in the motor's functionality.
- **Battery:** Manufacturing defects that affect the battery's ability to hold a charge, with the exception of damage caused by misuse or neglect.
- **Motor Controller:** Issues with motor controller, such as malfunctioning controls or error codes.

2. Exclusions: This Limited Warranty does not cover:

- **Wear and Tear:** Normal wear of tires, brake pads, chains, grips, or other consumables.
- **Accidental Damage:** Any damage resulting from collisions, drops, crashes, or improper handling.



- **Improper Maintenance:** Damage or malfunction due to improper installation, adjustment, maintenance, or modification of the eBike.
- **Water Damage:** Damage resulting from exposure to water or submersion.
- **Battery Wear:** Battery performance decline due to aging or misuse (e.g., overcharging, deep discharging, or using a damaged charger).
- **Non-Authorized Repairs:** Repairs or alterations made by anyone other than authorized service centers.
- Consequential Damages of any kind. Zoomo will not cover any costs, expenses or fees incurred as a result of any warranty repairs, breaches, or any other claim related to this Limited Warranty.

3. Warranty Claim Process:

- **Step 1:** Contact the seller or authorized service center within the warranty period. Provide proof of purchase and detailed information regarding the defect.
- **Step 2:** The item may need to be returned for inspection and verification of the defect. The original packaging and all components (e.g., battery, charger) should be included, if applicable.
- **Step 3:** After evaluation, if the defect is covered under warranty, the part will either be repaired or replaced at no charge to the customer. If the defect is not covered, the customer will be informed of the findings and any repair costs.

4. Limitations of Liability:

- This warranty does not cover any incidental, consequential, or indirect damages, including but not limited to loss of use, transportation costs, or inconvenience.
- The maximum liability of the manufacturer under this warranty is limited to the cost of repair or replacement of the defective part.

5. Transferability: This warranty is non-transferable and applies only to the original purchaser of the eBike.

By purchasing and using the eBike, the customer agrees to the terms and conditions outlined in this warranty policy.